

Privacy Policy

Last Updated: 2024-10-01

At Woonbot, we are committed to protecting the privacy of our users. This Privacy Policy outlines how we collect, use, and safeguard your personal information when you use our services to receive buy and rent property listings.

1. Information We Collect

We collect the following personal information when you interact with Woonbot:

2. How We Use Your Information

We use your information for the following purposes:

3. Third-Party Services

We use third-party service providers to process your data:

- Name: To personalize communication.
- Email Address: To send property listings and updates.
- Search Preferences: To tailor property listings to your needs.
- Payment Information: For users who make purchases, processed through Stripe.

Sending Property Listings: Based on the preferences you provide, we send relevant property listings to your email.

Payment Processing: For any transactions, we securely handle payments through Stripe.

Communication: We may use your email address to send updates, newsletters, or service-related communications via Mailgun.

Website Tracking and Authentication: We use cookies for tracking website usage and authenticating users to improve service and ensure a secure experience.

Stripe: We use Stripe to process payments. Stripe may collect your payment information and store your name, email, and payment details in accordance with their privacy policy.

Mailgun: We use Mailgun to send emails, such as property listings and updates.

These services are responsible for securing your information and comply with applicable laws and regulations regarding data protection.

4. Cookies and Tracking Technologies

We use cookies to:

- Track Website Performance: We monitor user interaction with our website to improve user experience and service performance.
- Authenticate Users: Cookies help to ensure that users are authenticated when they log into their accounts.

You can control cookie preferences through your browser settings. Please note that disabling cookies may affect your ability to use certain features of our website.

5. Data Sharing and Disclosure

We do not sell, trade, or otherwise transfer your personal information to outside parties, except for trusted third-party services that help us operate Woonbot, such as Stripe and Mailgun.

6. Data Retention

We retain your personal information for as long as you maintain an account with Woonbot or as necessary to fulfill the purposes outlined in this policy. You may request deletion of your data at any time by contacting us.

7. Security of Your Data

We implement industry-standard security measures to protect your personal data from unauthorized access, disclosure, alteration, or destruction.

8. Your Data Rights

Depending on your location, you may have the right to:

- Access: Request a copy of the data we have on file for you.
- Correction: Request correction of inaccurate data.
- Deletion: Request the deletion of your personal data.
- Opt-Out: You can opt out of receiving marketing emails by following the unsubscribe link in our emails.

9. International Users

If you access Woonbot from outside our operating country, your information may be transferred to, stored, and processed in our country, which may have different data protection laws.

10. Changes to This Privacy Policy

We may update this policy from time to time. If we make significant changes, we will notify you by email or through the Woonbot platform.

11. Contact Us

If you have any questions or concerns about this Privacy Policy, please contact us at info@woonbot.nl.